

## Christmas & New Year Closing Times



Cortec IT will be closed for Christmas Day on Wednesday 25th December 2024 & Boxing Day on Thursday 26th December 2024, we will also be closed for New Year's Day on Wednesday 1st January 2025.

We will only be carrying out emergency call outs between Friday 27th December 2024 & Friday 3rd January 2025.

## Emergency call out priority list:

- 1) Server shutdown.
- 2) Loss of internet.
- 3) Database issues.
- 4) Internal network failure.
- 5) All company emails stop functioning.

Please feel free to contact us to discuss our closing times, or if you need further clarification on our emergency call out priority list.

Merry Christmas and a Happy New Year from all of the team at Cortec IT!

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